



Licensure and Survey Updates by LDH Health Standards

DATE

Thursday, Feb. 16, 2023
8:30 a.m. - 4:15 p.m.

LOCATION

LHA Conference Center
2334 Weymouth Drive
Baton Rouge, LA 70809

WHO SHOULD ATTEND

CEOs, directors of nursing, lab directors, medical directors, directors of case management, directors of quality improvement, behavioral health quality directors, risk managers, behavioral health risk managers, hospital attorneys, and any personnel who are involved in a hospital survey conducted by LDH

CONTINUING EDUCATION

Nursing: Up to 5.5 contact hours will be awarded for this offering by the Louisiana Hospital Association for complete attendance and evaluation of the program. The Louisiana Hospital Association is approved by the Louisiana State Board of Nursing – CE Provider #39.

MCLE and Health Law

Specialization: Applied for

Other Participants will receive, upon completion of workshop and evaluation, a certificate documenting the completed continuing education/clock hours.

[EDUCATION CALENDAR](#)

[HOTEL WITH LHA GROUP RATE](#)

OVERVIEW

This update from the Louisiana Department of Health (LDH) Health Standards Section will assist hospital providers in understanding the role and structure of Health Standards; common hot topic questions from hospitals; why and when surveys are conducted; reporting requirements for hospitals, rural emergency hospitals, nurse staffing agencies, and burn units; common issues identified regarding abuse/neglect issues; and Prospective Payment System (PPS)-excluded hospitals/units. The presenters will also review survey packets to assist with any ongoing issues identified by LDH Health Standards. Participants will have an opportunity to ask questions regarding these processes and discuss any proactive measures that can be implemented by hospitals.

PROGRAM OBJECTIVES

Upon completion of this program, participants will be able to:

- Recognize the types of surveys administered by LDH's Health Standards Section as a state and federal survey agency;
- Identify common hot-topic questions;
- Recognize compliance vs. non-compliance with Conditions of Participation;
- Identify common issues reported resulting from patient abuse or neglect; and
- Provide an overview of the requirements for rural emergency hospitals, nurse staffing agencies, and burn unit.

AGENDA

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| 8:30 a.m. | Registration |
| 9:00 a.m. | Welcome & Introductions/Objectives |
| 9:15 a.m. | Overview & Hot Topics |
| 10:15 a.m. | Break |
| 10:30 a.m. | Types of Surveys |
| 11:00 a.m. | Conditions of Participation/Term Tracks |
| 11:30 a.m. | Lunch |
| 12:30 p.m. | Rural Emergency Hospitals, Nurse Staffing Agencies, and Burn Unit Regulations |
| 1:00 p.m. | Survey Findings |
| 1:30 p.m. | PPS-Excluded Units |
| 2:00 p.m. | Abuse/Neglect Reporting |
| 2:30 p.m. | Licensing Packets |
| 3:15 p.m. | Break |
| 3:30 p.m. | Question & Answers |
| 4:00 p.m. | Summary/Evaluations |
| 4:15 p.m. | Adjourn |



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MEET YOUR FACULTY:

Stacy Brown, RN, BSN, has been a registered nurse for more than 22 years with previous nursing experience in med-surg, wound ostomy, continence, infectious disease and public health. She has 23 years of service with LDH and has functioned in the role of state surveyor for long-term care facilities and as medical certification program manager. In her current role as medical certification program manager, she oversees ICF-IDD complaints and SIMS, as well as hospital self-reporting.

Rickie Callegan, BSN, MSN, RN, has been a registered nurse for more than 24 years. His prior experience includes serving many years as the Director of Investigations with the Louisiana State Board of Nursing, Director of Emergency Services for two large hospitals, and as a combat medic with the Louisiana Army National Guard and U.S. Army Reserves for eight years. He is currently the Title 18 Medical Certification Supervisor and has been with LDH more than five years. He currently oversees all state surveyors who survey non-long term care facilities, including but not limited to hospitals, ambulatory surgery centers, end stage renal dialysis centers, rural health clinics, behavioral health service providers, portable x-ray, physical and speech therapy, organ transplant, and federally qualified health centers.

Jennifer Haines, RN, BSN, has been a nurse for more than 16 years with previous nursing experience in physical rehabilitation. Prior to joining LDH Health Standards, she worked as a program manager with Medicaid overseeing professional services, ESRD, and hospitals. She served as a program manager with oversight for licensing and certification actions for hospitals and rural health clinics. Jennifer is the Non-Long Term Care Manager.

Libby Gonzales, RN, BSN, has been a nurse for 33 years with previous nursing experience in pediatric critical care nursing and nursing management. Prior to joining LDH Health Standards, she worked as a program manager with Medicaid overseeing professional services, ESRD, inpatient hospital precertification, and managed care. She currently serves as program manager with oversight for licensing and certification actions for rural health clinics, hospitals, and free-standing birthing centers.

Zandra Stewart graduated from SLU in 1995 with a degree in nursing. She has previous nursing experience in outpatient services, surveying of long-term care facilities, and surgery. She is currently a program manager in the LDH Health Standards Section. She provides oversight for licensing and certification actions for ambulatory surgical centers and hospitals.

William Whatley, RN, is the Non-Long Term Care Supervisor. He has been a registered nurse for 26 years and has worked in various settings. Prior to becoming a registered nurse, he was a medic with a Marine Corps TOW Platoon for six years. He currently has 11 years of service with LDH and supervises the non-long term program managers. Previously he was a surveyor on the hospital team and then the hospital team supervisor.



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REGISTER ONLINE AT: <https://lhaonline.org/Event.aspx?EventKey=M2302002>

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PRICE:

- Hospital Member: \$195 (Per Person Rate)
- Associate/Corporate & Attorney Member: \$250 (Per Person Rate)
(2023 dues must be up to date to qualify for this discounted rate.)
- Non-Member Hospital: \$400 (Per Person Rate)

REGISTRATION:

Registrations are accepted online only, and VISA, Master Card, Discover, and American Express are accepted. Email confirmations will be sent to all registrants who list an accurate email address. Program material and access information are not meant to be shared with anyone other than registered participants. This is intellectual property of the speakers and as such, is intended only for those who registered and participated in the seminar. Sharing of this information with others within your organization will result in an additional registration fee.

CANCELLATION POLICY:

Individuals who cancel **more than seven business days prior to a scheduled event** will be charged a cancellation fee of \$50 per person. Written notice of the cancellation must be emailed to marthur@lhaonline.org. No refunds will be issued for cancellations received **within seven business days of the event or for no-shows**.

SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to marthur@lhaonline.org **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

LHA Code #M2302002